

Lesson 92: Apology 1: Receiving an Apology (Casual)

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Bob is new at the office. He didn't know that he shouldn't talk loudly in the office. His co-worker, Taro, is talking to him about it.

Bob: Hello, Taro. What can I do for you?

Taro: Yesterday, I had a meeting with an important client.

Bob: I noticed. How did it go?

Taro: It went well. It's just that you were talking so loudly on the phone. It was a bit distracting.

Bob: Oh! I didn't realize that.

Taro: Our office is quite small. So, I would really appreciate it if you could keep your voice down a

bit.

Bob: I'm very sorry. I didn't mean to disturb your meeting, Taro.

Taro: It's okay, Bob.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

- 1. I'm sorry. I didn't mean to cause trouble.
- 2. A: Jack lost my cat.
 - B: I'm sure he didn't mean to do it.
- 3. A: I'm sorry I broke your coffee mug.
 - B: It's alright. You didn't mean to break it.

* mean to ~ / ~するつもりである、故意に~する

3. Your Task

You are doing a big business presentation using Power Point. The computer has shut down and you have to stop the presentation. Apologize to the people at the meeting and explain that you're having technical problems. You

should announce a 5-minute break, and promise that the presentation will be ready in a short while.

4. Let's Talk

What are the do's and don'ts when accepting an apology? Some people make promises when they apologize. Do you believe their promises right away?

What do you think of the saying "forgive and forget"?

5. Today's photo

Describe the photo in your words as precisely as possible.

